

# GREENDISH

## Privacy notice

Here you can find the privacy notice of Greendish. Greendish may collect, use, store and transfer personal data when you use our services and/or provide it to us yourself. This privacy notice describes which personal data we collect, how we treat it and which rights you have regarding your personal data. Greendish is responsible for the processing of personal data as explained in this privacy notice.

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**01.** Purposes

**02.** Data retention

**03.** Sharing

**04.** Your legal rights

**05.** Security

# 01. Purposes

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Greendish processes personal data for purposes described below and based on a legitimate interest, namely for commercial purposes. Greendish may process your personal data for the following purposes:

## **1. Send newsletters**

Greendish sends out newsletters via e-mail. These newsletters are commercial but mainly aim to share knowledge and provide information. In this way, we keep our network informed of the developments within Greendish, outcomes of our projects and research results. Your name and e-mail address will be collected verbally, textually or via the website.

## **2. Contact**

Your name and e-mail address will be collected when you use the contact form on our website.

## **3. Services**

As soon as you choose to use our services, we will assume that you agree with the recording of your personal data. We only use and store personal data that is necessary for the purpose for which they have been collected. We may use your name, business address, e-mail address and telephone number if this is necessary to carry out our services or to inform you about changes to our services.

## **4. Research**

Greendish collects personal data for research purposes via online and offline surveys. These surveys are always retrieved and processed anonymously. We may ask participants about their age, gender, and level of education. We cannot link this information to specific people and we only use this data to describe the population and to control for potential confounding factors in our research.

### **5. Competition or campaign**

Your personal data (e.g. name, company name, position, e-mail, business address and telephone number) will be collected when you sign up for a competition or campaign. These will be used to process your application and contact you.

### **6. Create account CuisineChat**

If you participate in one of our training programs using the CuisineChat app, Greendish processes your personal data to allow you to create an account and in order to optimize the app.

### **7. Legal obligation**

Greendish also processes personal data when we are legally obliged to do so, such as information that we need for our tax return.

## **02. Data retention**

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Greendish does not store your personal data any longer than is strictly necessary to fulfil the purposes for which we collected it, including for the purpose of satisfying legal requirements.

Data retention with the purpose of sending you newsletters is for an indeterminate period. You can unsubscribe at any time via the link at the bottom of the newsletter.

You can contact us for details of retention periods for different aspects of your personal data.

## 03. Sharing

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Greendish does not sell your information to third parties and only shares it if this is necessary for the execution of our agreement with you or to comply with legal requirements. When relevant, the personal data that Greendish receives will be processed and stored in:

1. **MailChimp**- sending newsletters
2. **Hubspot**- manage contact information
3. **Webhosting via Outlook** - storage of e-mails and contact form website
4. **Google Drive** - data storage to execute our services
5. **Slack** - internal communication and share files
6. **RocketChat** - login data storage for the CuisineChat app

## 04. Your legal rights

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You have the right to access, correct or delete your personal data. You also have the right to withdraw your consent to process your personal data or to object to the processing of your personal data by Greendish. You also have the right to data portability. This means that you can request the transfer of your personal information in a computer file to you or a third party mentioned by you.

You can send a request to access, correct, delete, transfer your personal data or request for withdrawal of your consent or objection to the processing of your personal data to [hello@greendish.org](mailto:hello@greendish.org).

To help us confirm your identity and ensure that the request has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and social security number (SSN) black in this copy. This is to protect your privacy. We will respond to your request as soon as possible.

Greendish would also like to point out that you have the right to make a complaint to the national supervisory authority for data, the Dutch Data Protection Authority (Dutch DPA) or UK Information Commissioner's Office (ICO). You can do this via these links: [DPA](#) or [ICO](#).

## 05. Security

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Greendish takes it seriously to protect your data and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification.

In addition, the website of Greendish is protected by an SSL certificate, so your connection with our website is private. You can recognize this protection by the lock in front of the URL when visiting our website.

When we have given you a password that enables you to access our CuisineChat app, you are responsible for keeping this password private.

If you have the impression that your data is not properly secured or there are indications of abuse, please contact us at [hello@greendish.org](mailto:hello@greendish.org).

Do you still have questions? Please contact us via the contact details below.

+31 202 60 06 02

[hello@greendish.org](mailto:hello@greendish.org)

Koningin Wilhelminalaan 8

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